



**DEPARTMENT OF VETERANS AFFAIRS  
Board of Veterans' Appeals  
Washington DC 20420**

Date: 11/14/07

In Reply Refer To: (0141 A3 )  
[REDACTED]

ROGER W BROWN  
1013 Summerhill Drive  
Odenton, MD 21113

Dear Appellant:

The records in your appeal have arrived at the Board of Veterans' Appeals (Board). The law (38 U.S.C. Section 7107) requires that we consider appeals in the order in which we receive them. Some appeals may take longer than others, particularly if questions of legal or medical complexity are raised by the information in an appellant's records.

If you are represented, your representative will be given the opportunity to review your records and to present arguments in your behalf.

The Board has employees available to answer your questions about the status of your case at the Board. Please feel free to contact us at (202) 565-5436. The Board's hours of operation are 8:00 a.m. to 4:30 p.m., Eastern time, Monday through Friday. Any questions about factual or legal matters involved in your appeal should be directed to your representative, if you have one.

The letter that your local VA regional office sent to you when it forwarded your VA file to us includes important information about restrictions on sending the Board new evidence about your case and on requesting a hearing at the Board or appointing or changing your representative. Please review that information carefully before taking any of those actions.

We have enclosed a pamphlet that provide answers to the most commonly asked questions about how the appeal process works.

Sincerely yours,

A handwritten signature in cursive script that reads "Carrie M. Johnson-Clark".

Carrie Johnson-Clark  
Director, Management and Administration

Enclosures (1)